



## Golf & Tours Women's France Golf, Wine & Champagne Escape

6 September - 17 September 2025

Bordeaux – Loire Valley – Reims – Paris



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## Your Trip at a Glance

Day	Date	Itinerary	Accommodation
1	6 Sep 2025, Sat	Group Airport Transfer Welcome Drinks Function	Renaissance Bordeaux Hotel
2	7 Sep 2025, Sun	Breakfast Return group transfers to golf Golf du Médoc - 18 Holes of Golf with shared motorised carts - Château Course Optional Dinner with Host	Renaissance Bordeaux Hotel
3	8 Sep 2025, Mon	Breakfast Return group transfers Grand Saint Emilionnais Golf Club - 18 Holes of Golf with shared motorised carts Visit to the medieval village of Saint-Émilion Optional Dinner with Host	Renaissance Bordeaux Hotel
4	9 Sep 2025, Tue	Breakfast Free time to explore Bordeaux Afternoon visit to a Bordeaux Château with wine-tasting Evening at Leisure	Renaissance Bordeaux Hotel
5	10 Sep 2025, Wed	Breakfast Group transfer to the Loire Valley Visit to the beautiful town of Cognac Tour and tasting at Remy Martin Congac House Optional Dinner with Host	Hôtel Le Clos d'Amboise
6	11 Sep 2025, Thu	Breakfast Free day to explore Amboise Evening at Leisure	Hôtel Le Clos d'Amboise
7	12 Sep 2025, Fri	Breakfast Group transfer to golf Les Aisses Golf - 18 Holes of Golf with shared motorised carts Group transfer to Paris Optional Dinner with Host	Hôtel Le Littré, Paris
8	13 Sep 2025, Sat	Breakfast Day at leisure to explore Paris Evening at Leisure	Hôtel Le Littré, Paris



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|----|---------------------|--|---------------------------|
| 9  | 14 Sep 2025,<br>Sun | Breakfast<br>First Class train ticket by high-speed train to Reims (return)<br>Visit and tasting at Tattinger Champagne House<br>Visit and tasting at Veuve Clicquot Ponsardin Champagne House<br>Evening at Leisure | Hôtel Le Littré,<br>Paris |
| 10 | 15 Sep 2025,<br>Mon | Breakfast<br>Golf de Chantilly - 18 Holes of Golf with pull trolley (walking course only) - Vineuil Course<br>Optional Dinner with Host  | Hôtel Le Littré,<br>Paris |
| 11 | 16 Sep 2025,<br>Tue | Breakfast<br>Group transfer to golf<br>Golf de Saint-Germain - 18 Holes of Golf with pull trolley (walking course only) - Grand Course<br>Farewell Dinner  | Hôtel Le Littré,<br>Paris |
| 12 | 17 Sep 2025,<br>Wed | Breakfast<br>Group Transfer to Paris Charles de Gaulle Airport   |                           |



## Day by Day Itinerary:

### Day 1 Saturday 6 September 2025

#### Group Airport Transfer

Arrival at Bordeaux Airport and transfer to the hotel

Overnight at **Renaissance Bordeaux Hotel** - Standard Room

In the trendy Bacalan neighborhood in the heart of Bordeaux' harbour vibrant district, this elegant, upscale hotel is a 4-minute walk from Cité du Vin, a wine museum, 5 minutes away by foot from a tram stop and 5 km from the Bordeaux Cathedral. The warm, refined rooms provide flat-screen TVs, Wi-Fi and kettles. An indoor pool overlooks the city. A polished restaurant serves Italian cuisine and features a terrace. Other amenities include a contemporary cocktail bar on the rooftop, which is the perfect spot to watch the sunset.



#### Welcome Drinks Function

Meet your Host this evening and be introduced to the other guests on this tour while enjoying a welcome drink or two (included).



**Day 2      Sunday 7 September 2025**

**Breakfast**

**Return group transfers to golf**

**Golf du Médoc - Château Course**

**18 Holes of Golf with shared motorised carts**

The Châteaux course was voted Best Course in France in 2014, 2016, 2017 and 2018 by the World Golf Awards. It is currently ranked #9 in France. Bill Coore's design respects the tradition of Scottish links with its wide fairways lined with heather, gorse and broom. One of the best holes is the 11th, where a stream crosses the fairway, then runs all the way up the left to the rear of the green, punishing both strays drives and wayward approach shots.



Overnight at [Renaissance Bordeaux Hotel](#) - Standard Room

**Optional Dinner with Host**

Each evening you are welcome to join your Tour Host for dinner at a fabulous local restaurant (at own cost).

**Included meals:** Breakfast

**Day 3**

**Monday 8 September 2025**

**Breakfast**

**Return group transfers**

**Grand Saint Emilionnais Golf Club**

**18 Holes of Golf with shared motorised carts**

This exceptional course unfolds in a valley fringed by centenary oak trees, framed by vineyards and located just 6 miles from the village of Saint Emilion, a UNESCO world heritage site. Currently ranked #22 in France, this Tom Doak's designed course has undulating greens and fairways, that follow the natural contours of the land, giving each hole its unique challenge.



After Golf

**Visit to the medieval village of Saint-Émilion**

After golf today, we will visit the charming and UNESCO world heritage listed medieval village of Saint-Émilion. You'll have free time to explore this picturesque and fascinating village. Every square in the small village centre is packed with history and some incredible architecture. Thousands of hectares of vines surround the medieval village making the landscape an unforgettable scenery.





Overnight at **Renaissance Bordeaux Hotel** - Standard Room

**Optional Dinner with Host**

Each evening you are welcome to join your Tour Host for dinner at a fabulous local restaurant (at own cost).

**Included meals:** Breakfast

**Day 4      Tuesday 9 September 2025**

**Breakfast**

Morning      **Free time to explore Bordeaux**

This morning, spend time exploring the gorgeous UNESCO listed city of Bordeaux. The city is filled with classical and neoclassical architecture, and is home to more than 350 structures that are nationally or regionally listed Historical Monuments (Monuments Historiques). Le Miroir d’Eau – the water mirror, is facing the Place de la Bourse, and a beautiful marvel, worthy of a photo or two. Port de la Lune (Port of the Moon) is the nickname given to the crescent-shaped Port of Bordeaux along the Garonne River. Stretching from the Quai de Bacalan to the Quai de Paludate in the centre of the city, the Port of the Moon incorporates the Place de la Bourse and the Quays Market. Lined with quaint boutiques, chic bars and restaurants, it’s a beautiful and classy area to wander around.



Afternoon      **Visit to a Bordeaux Châteaux with wine-tasting**

A trip to Bordeaux would not be complete without a visit and tasting at a Bordeaux Châteaux and winery. This world-famous wine region is home to some of the oldest and most prestigious wineries in the world.





The designated red grape varieties in Bordeaux are Cabernet Sauvignon, Merlot, Cabernet Franc, Petit Verdot, Malbec and Carmenerre. Wines from this region set a benchmark for winemakers around the world.



Overnight at **Renaissance Bordeaux Hotel** - Standard Room

### **Evening at Leisure**

Tonight is yours to do as you like. After the wine tour this afternoon, and your explorations of Bordeaux this morning, you may just feel like finding a little brasserie or bar à vin with trendy stools, cool interiors and fabulous small plates to enjoy.

**Included meals:** Breakfast

## Day 5 Wednesday 10 September 2025

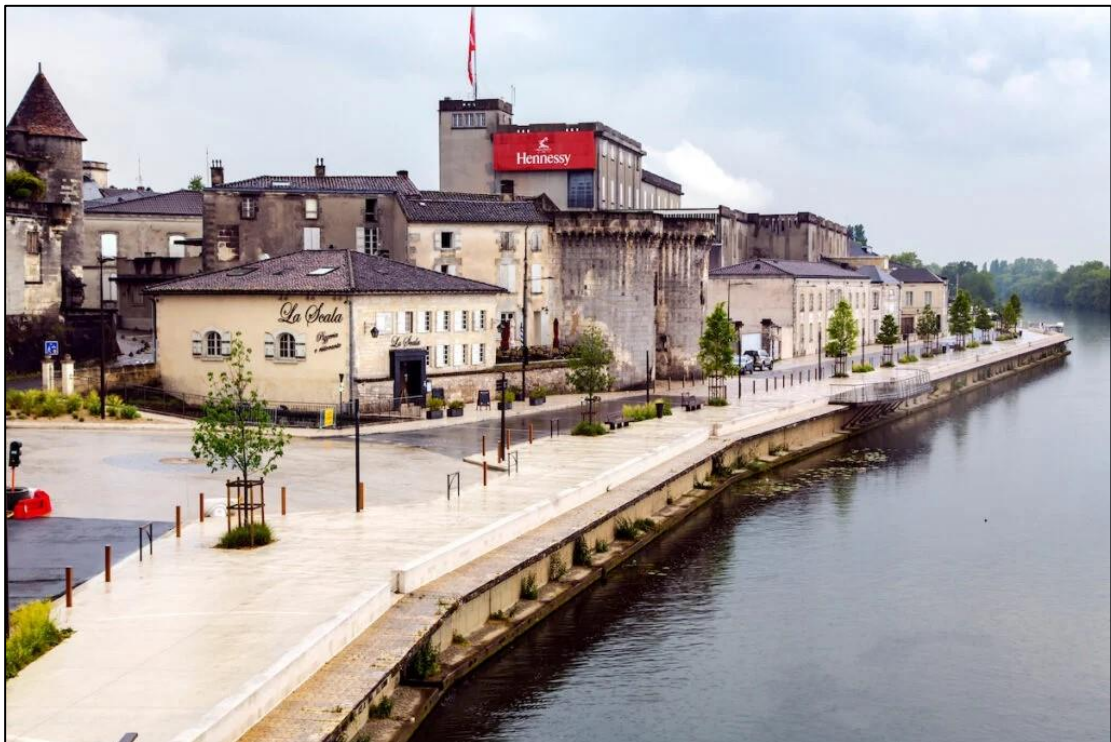
### Breakfast

### Group transfer to the Loire Valley

This morning we check out of our rooms, and travel to Amboise, in the Loire Valley (approx. 4.5hrs)

### Visit to the beautiful town of Cognac

With its impressive architecture, delicious restaurants and remarkably nice people, there will be time for you to stroll the narrow paved streets of the city centre to absorb the charm of Vieux Cognac (the old Cognac). With almost 200 Cognac producers in the area, we will be enjoying a tasting at Remy Martin, one of the region's most famous cognac houses.



Overnight at [Hôtel Le Clos d'Amboise](#) - Standard Room

or [Le Manoir Saint Thomas](#) - Twin Room (for those booking a twin package)

These two small boutique hotels are only 180m apart, and are located in the very heart of the Royal City of Amboise, in the picturesque historic part of the city that contains France's first chateau, and Leonardo da Vinci's residence, the Clos Lucé.

Hôtel Le Clos d'Amboise is a sumptuous 17th century house which has been converted into a charming hotel, luxury hotel, while retaining its character. Everything which speaks of the house's history and gives it its character has been conserved: the floor of the reception hall with its cabochon tiling, the staircase serving the upper floors, and the magnificent 18th century Versailles oak parquet in two salons.





The history of Le Manoir Saint Thomas dates back to the 12th century. The beautifully appointed 9 bedroom house has been lovingly restored over the years, and its soul is reflected in the stained glass windows and doors. It's a haven of peace for exploring the historic centre of Amboise and all the châteaux of the Loire.



### **Optional Dinner with Host**

Each evening you are welcome to join your Tour Host for dinner at a fabulous local restaurant (at own cost).

**Included meals:** Breakfast

**Day 6****Thursday 11 September 2025****Breakfast****Free day to explore Amboise**

Located in the heart of the Chateaux of the Loire, Amboise is gorgeously situated on the southern bank of the Loire, guarded by a soaring château, with some seriously posh hotels, outstanding dining and cosmopolitan shopping streets. Amboise, was the childhood home of Charles VIII and the final resting place of Leonardo da Vinci. Today, choose to wander its charming, pretty alleyways along the river Loire, at your own pace. Or you may like to enjoy the option to visit the Château de Chenonceau, a French château spanning the River Cher, near the small village of Chenonceaux, for a self-guided audio tour.

**Evening at Leisure**

After strolling the narrow streets of the old town today, you would have been sure to discover the many great restaurants, bistros and cafes available to sample the local wines and produce of the area.

Overnight at [Hôtel Le Clos d'Amboise](#) - Standard Room

**Included meals:** Breakfast



**Day 7**

**Friday 12 September 2025**

**Breakfast**

**Group transfer to golf**

After breakfast this morning, we will check out of our rooms, and make our way to Paris, stopping for golf on the way.

**Les Aisses Golf**

**18 Holes of Golf with shared motorised carts**

Like the crisp, bright wines for which the Loire Valley is famous, Les Aisses has a distinctive character. Currently ranked #8 in France, the combination of its bold bunkering with the wispy heather is phenomenal. The variety is admirable, with some standout holes that linger in your memory. The holes meander amidst the moors, ponds and woods which make the courses varied, enjoyable and challenging.

**Group transfer to Paris**



Overnight at **Hôtel Le Littré** - Classic Room

In the 6th arr., this truly Parisian, family-run 1920s hotel is poised between the vibrant realms of St Germain des Prés and Montparnasse, and within a 7-minute walk of the Notre-Dame-des-Champs metro station, and a 12-minute walk from the Luxembourg

Gardens. The overlooking the hotel's inner courtyard, and promise absolute peace and quiet. High-quality bedding and cozy comforters ensure a peaceful night's sleep.



### **Optional Dinner with Host**

Each evening you are welcome to join your Tour Host for dinner at a fabulous local restaurant (at own cost).

**Included meals:** Breakfast





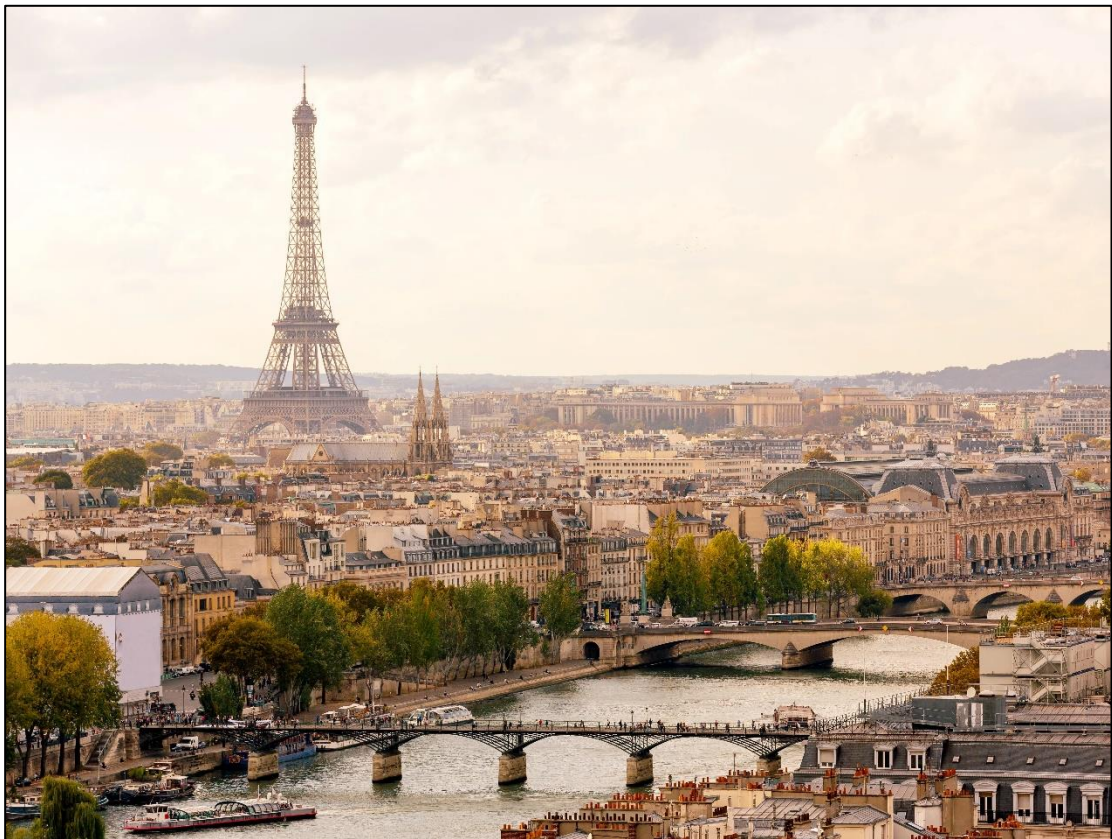
**Day 8**

**Saturday 13 September 2025**

**Breakfast**

**Day at leisure to explore Paris**

Welcome to the runway model of cities. Today you have a full day to explore the city that inspired everyone from Hemingway to Balzac. Walk down the cobblestoned streets of Saint Germain, marvel at Notre Dame, climb the Eiffel Tower or just wander around the many arrondissements of Paris stopping at one of the many cafés for a Café au lait with a pain au chocolat. Visit the Musée Rodin to see The Thinker, The Louvre to see Mona Lisa or the Cimetière du Père-Lachaise to see Chopin, Jim Morrison, Edith Piaf & Oscar Wilde.



Overnight at **Hôtel Le Littré** - Classic Room

**Evening at Leisure**

After your day discovering Paris, you may have found made your own discovery of the perfect bustling bistro for your steak frites, so feel free to make your own arrangements, but if you'd like company for dinner, you're always welcome to join our host.

**Included meals:** Breakfast

**Day 9**

**Sunday 14 September 2025**

**Breakfast**

**First Class train ticket by high speed train to Reims (return)**

This high speed train from Paris to Reims takes around 45 minutes, covering a distance of approximately 131 kilometres

**Visit and tasting at the Taittinger & Veuve Clicquot Ponsardin Champagne Caves**

Reims is the birthplace of one of our best earthly delights, Champagne! Though many wine-growing regions in France produce sparkling wines, only the bubbly beverage from this region can be called Champagne. Today we visit two of France's oldest and most impressive Champagne Houses, Taittinger and Veuve Clicquot.



Overnight at **Hôtel Le Littré** - Classic Room

**Evening at Leisure**

After your day tasting Champagne, you may choose a relaxing evening, but if you'd like company for dinner, you're welcome to join our host at a local Parisian brasserie.

**Included meals:** Breakfast



Day 10

Monday 15 September 2025

**Breakfast**

**Return group transfers to golf**

**Golf de Chantilly - Vineuil Course**

**18 Holes of Golf with pull trolley (walking course only)**

Set in the rolling countryside of Picardie and surrounded by the enchanting Chantilly Forest, the prestigious Golf de Chantilly is one of France's (and Europe's) truly great golf clubs. Currently ranked #3 in France, the holes on the Vineuil Course are generally set well back from the surrounding forest, and routed across a gently undulating pasture with attractive fairways lined by waving fescues.



Overnight at **Hôtel Le Littré** - Classic Room

**Optional Dinner with Host**

Each evening you are welcome to join your Tour Host for dinner at a fabulous local restaurant (at own cost).

**Included meals:** Breakfast

**Day 11**

**Tuesday 16 September 2025**

**Breakfast**

**Return group transfers to golf**

**Golf de Saint-Germain - Grand Course**

**18 Holes of Golf with pull trolley (walking course only)**

The Grand Course at Saint Germain is currently ranked #5 in France, and the club has hosted the French Open nine times. It's a stunning parkland course that flows through avenues of majestic trees. Saint Germain is a thinking golfer's course where one must plot their way round the property, avoiding the strategically placed bunkers and steering clear of the trees that line every fairway and shelter every green. The 444 yard par four 14th hole features in the book "500 world's greatest golf holes" by author George Peper.



Overnight at **Hôtel Le Littré** - Classic Room

**Farewell Dinner**

Join your Host and the rest of the guests for one final dinner together (included).

**Included meals:** Breakfast, Dinner



**Day 12**      **Wednesday 17 September 2025**

**Breakfast**

**Group Transfer to Paris Charles de Gaulle Airport**

This morning, after breakfast you will check out of your hotel, and transfer to Paris' Charles de Gaulle International Airport

Tour Ends

**Included meals:** Breakfast

[Click here to book now!](#)



## Cost:

Category	Description	Charges
Package	Single Golfer	EUR 9,725pp
Package	Twin/Double Golfer	EUR 7,325pp

### INCLUSIONS

- 11 Nights' 4 Star accommodation  
Le Renaissance Bordeaux - 4 Nights  
Hôtel Le Clos d'Amboise or Le Manoir Saint Thomas - 2 nights  
Hotel Le Littré Paris - 5 nights
- 5 rounds of golf:  
Golf de Chantilly (Vineuil Course) - *Ranked #3 in France*  
Golf de Saint Germain (Grand Course) - *Ranked #5 in France*  
Les Aisses Golf Club - *Ranked #8 in France*  
Golf du Médoc (Les Châteaux Course) - *Ranked #9 in France*  
Grand Saint-Emilion Golf Club - *Ranked #22 in France*
- Shared motorised carts at each round, except Golf de Chantilly & Golf de Saint Germain which are walking courses only
- Daily breakfast
- Day trip to Reims and tastings at two of Frances' biggest Champagne Houses, Tattinger & Veuve Clicquot Ponsardin
- Visit to Cognac and a tour & tasting at Remy Martin
- Visit to Saint-Emilion, a medieval UNESCO World Heritage Site
- Tour and private wine tasting at a French Châteaux in Bordeaux
- Welcome drinks function
- Farewell Dinner
- Group Airport transfers
- Group golf / sightseeing/ hotel transfers
- First-Class high-speed train ticket to Reims

### EXCLUSIONS

- Flights
- All other meals not stated in the itinerary
- Travel Insurance
- Personal expenses and gratuities



- Wi-Fi throughout the hotels
- Golf competition
- Prizes
- Welcome gift
- Golf & Tours essential, tailor made Restaurant & Shopping Guide
- Fully escorted by Golf & Tours' experienced and fun Host

Click here to book now!



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## Terms & Conditions:

These Terms & Conditions apply to the person making the booking and all other persons on whose behalf the booking is made. Clients booking by telephone, facsimile, web, e-mail or by sending in a booking form will be deemed to have read and accepted the Terms & Conditions set out below, and our full Terms & Conditions outlined on our website [www.golfandtours.com/privacy-policy-terms-conditions](http://www.golfandtours.com/privacy-policy-terms-conditions). Therefore, please read them carefully.

As Golf & Tours Pty Ltd is only acting as an agent we have no liability in respect to the supply of any element of your booking, including any liability for Force Majeure, illness, personal injury, death or loss of any kind, delay and inconvenience caused directly or indirectly by any provider of travel services or products or by other third parties unless caused by our negligence.

If, due to supplier availability an item on this itinerary is no longer available for our tour, Golf & Tours reserves the right to substitute the Tour Host, or any of the golf, accommodation, transfers or activities listed in this itinerary with any item of similar standard/value. If, due to Force Majeure event making it impossible or unsafe for Golf & Tours to deliver all or part of the Tour Package, Golf & Tours reserved the rights to postpone the tour to new dates.

By completing our booking form, you have given permission for Golf & Tours to take photographs of yourself, and to publish those photographs for any lawful purpose, including, but not limited to promoting Golf & Tours on their website, social media accounts, and promotional materials, either digital or in print, in perpetuity. If you have a change of heart, you can ask Golf & Tours to stop using your images at any time, in which case efforts will be taken to prevent them being used in future digital and offline publications but they may continue to appear in publications already in circulation.

## Flights

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This tour requires a minimum number of golfers to proceed. Please do not book your flights until you have been advised by Golf & Tours that this tour will be proceeding. If minimum numbers are not achieved, you will be offered a full refund or opportunity to transfer your payment to another tour.

## Revisions, Modifications & Pre/Post Tour Options

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Once Golf & Tours has confirmed that the minimum number of guests for a tour has been met, guests are kindly asked to decide if they would like Golf & Tours to arrange extra nights of accommodation before or after the tour, and if their flight schedules do not match the group airport transfers, whether they would prefer a private airport transfer. Golf & Tours is more than willing to organize these additional arrangements for our guests at no extra charge, up until the final balance due date. Any changes made to bookings after this date will incur a \$100 service fee.



## Passport & Visas

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It is your sole responsibility to ensure you have a valid passport at the time of travelling and that you hold all necessary visas and permits required by the country/countries you will be travelling to. All travellers must hold a passport for international travel, with at least 6 months validity.

**As of 2025**, the rules of travel to most European countries change. Starting in the first half of 2025, people from over **60 visa-exempt countries** are required to have a travel authorisation to enter 30 European countries for a short stay.

ETIAS travel authorisation is an entry requirement for visa-exempt nationals **travelling to any of these 30 European countries**. It is linked to a traveller's passport. It is valid for up to three years or until the passport expires, whichever comes first. If you get a new passport, you need to get a new ETIAS travel authorisation.

With a valid ETIAS travel authorisation, you can enter the territory of these European countries as often as you want for short-term stays - normally for up to 90 days in any 180-day period.

From 2025, you can fill out the application form using either via the **official ETIAS website** or the ETIAS mobile application. Applying for the ETIAS travel authorisation costs EUR 7, though some travellers are exempt from paying this fee.

## Travel Insurance

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It is mandatory that you have your own comprehensive travel insurance while travelling on a Golf & Tours holiday. The policy should provide cover for any element of your booking including loss of deposit, cancellation, liability for illness, medical expenses, repatriation, personal injury, death or loss of any kind, delay and inconvenience caused directly or indirectly by Golf & Tours or by any other third parties we subcontract to, and loss or damage to baggage and valuables. You are responsible for making any special or increased insurance arrangements which you deem are necessary. The payments made to G&T for your tour are non-refundable. Travel insurance will cover you for unseen circumstances that may force you to withdraw from the tour. Golf & Tours strongly recommends that you take out "Cancel For Any Reason" (CFAR) insurance.

## Travel Health

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Getting sick overseas is a sure way to ruin your trip. Taking appropriate precautions before beginning your trip can reduce your risk of getting sick whilst overseas. Prevention is better than cure. Your GP or travel doctor can tell you exactly what vaccinations you need for your upcoming trip. Their advice considers your health, your immunisation history and your destination. Golf & Tours recommends speaking to your doctor, and to consider vaccinating yourself, or getting a booster to protect yourself, against COVID-19 and Influenza.

Staying hydrated is essential when travelling. Worldwide, tap water varies from country to country. Drinking water in other countries is one of the leading causes of health issues for travellers. Travellers become ill because the water pathogens in the local tap water are foreign to their immune systems. At the same time, locals can drink from the same source and have no issue whatsoever because they have adapted to the water supply from a very early age. Golf & Tours recommends drinking bottle water, and using bottled water to brush your teeth on any tour, outside of your home country.

## Pricing

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Every effort is made to ensure that the prices quoted to you are correct; however, Golf & Tours Pty Ltd acts only as an agent and relies on information provided to us from our suppliers of the travel services and products listed in this itinerary. We will bring to your attention any change in price prior to you paying the balance of the tour. N.B some golf clubs, hotels, transfer companies and travel service providers reserve the right to increase their pricing due to increases in green fees, hotel accommodation charges and currency fluctuations etc. Where the increase in price is greater than 10% of the original price of the tour, you may choose to either:

- (a) cancel the applicable booking without incurring any penalty; or
- (b) accept the change of price

You must notify the Golf & Tours of your choice within 14 days of receipt of notice of the increase or you will be deemed to have accepted the price change and will be liable for payment of the increase.

## Payments

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Golf & Tours accepts the following payment methods: Direct bank deposits, Wire Transfers and Credit Cards (Visa, American Express or MasterCard N.B credit card payments will incur a 2.9% processing fee for Australian Cards and a 3.9% processing fee for any non-Australian Credit Cards.

A **30% per person deposit** is required to secure your place on this tour. After you have confirmed your booking, we will contact you so you can make this payment.

A further 30% per person progress payment will be due 180 days prior to the tour date with the final balance due on **8th June 2025**. Golf & Tours will contact you, advising of the full amount owing for the tour, minus the deposits already paid, giving you the final balance owing.

This tour has been priced in Euro (EUR). At the time of booking, you will be able to choose the currency that you wish to make all of your payments in.

## Cancellations & Refunds

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Cancellations by the client must be in writing and are subject to the following forfeit of cost per person:

- Cancellation before final balance payment is required: Deposit lost



- Cancellation after final balance payment has been completed: 100% of the tour cost charged

If the company is forced to cancel a tour due to minimum numbers not being reached, a full refund or option to transfer full deposit to a subsequent tour will be offered to the client. This does not include Force Majeure.

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## **Force Majeure**

Force Majeure means the occurrence of an event that is beyond Golf & Tours' reasonable control and which could not have been reasonably prevented by Golf & Tours which includes, but is not limited to: (a) war, armed conflict, criminal damage, riot, civil strife, industrial dispute, terrorist activity or the threat of any such acts; (b) natural disaster (including but not limited to flooding, fire, earthquake, landslide, pandemic), adverse weather conditions, high or low water levels; (c) nuclear or other industrial accident causing environmental pollution or contamination; or (d) change in law, meaning, enactment, amendment (including repeal) in the law or administration of any law in Australia or any jurisdiction or territory relevant to the booking contract, which includes changes in statute, regulation, determination, by-law, declaration, licence and the common law as applicable from time to time.

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## **Termination of Booking Contract or Change of Travel Arrangements due to Force Majeure**

If Golf & Tours in its reasonable opinion, considers that any Force Majeure event prevents Golf & Tours (whether directly or through its employees, contractors, subcontractors and agents) from lawfully or safely providing any products or services subject of the booking contract with you, Golf & Tours may immediately by written notice: (a) terminate the booking contract (in whole or in part); or (b) change your travel arrangements as reasonably practicable to ensure your safety and invoice you for any additional costs.

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## **Limitation of Liability in the Event of Force Majeure**

In the event of a force majeure event making it impossible or unsafe for Golf & Tours to deliver all or part of the Tour Package, Golf & Tours reserves the rights to postpone the tour to new dates. If these rescheduled dates do not suit the client, Golf & Tours will offer a credit voucher to the full value they have paid for the postponed trip, to be used on a future tour (within 12 months of original tours departure date). Or at Golf & Tours discretion, refund the customer for the unperformed part of the Tour Package less any reasonable losses incurred by cancellation. Losses may amount to a substantial proportion of the tour package price. Golf & Tours will use reasonable endeavours to minimise losses incurred by customers. Customers must take out travel insurance to protect themselves against loss in these circumstances.